

(C) A *central station* signaling system shall receive and retransmit all signals and information which the subscriber is required by law to transmit, such as the location of the alarm source (building, floor, section, zone, or subdivision) and/or the type of *alarm signal* (e.g., automatic, valve or manual). *Central stations* presently unable to determine the type of *alarm signal* received due to the lack of sufficient transmitters at the *protected premises* shall be granted a period of time, as the *Department* deems reasonable, to make the conversions necessary to comply with this requirement.

(D) Subsequent alarm and *supervisory signals* received from the same building shall be retransmitted to the *Department* upon receipt.

(E) A combination *alarm signal* that by its nature is indicative of waterflow in a *sprinkler system* at the *protected premises* shall be retransmitted in the same manner as a *fire alarm signal*. In addition, the *designated representative* for the *protected premises* shall be notified as soon as possible.

(2) Maintenance of central stations and transmitters

(A) A *central station company* shall be responsible for the maintenance of its *central stations* and the transmitters at *protected premises* within New York City monitored by such *central stations*. A *central station company* shall have available at all times designated individuals trained and knowledgeable in the maintenance and repair of *central station* devices, equipment and systems, including transmitters, so as to prevent or minimize any disruptions in *fire alarm system* monitoring. Such individuals shall be employees of the central station company (other than the required number of operators on duty to monitor signals); another *approved* central station company; or of the holder of a fire alarm installer license issued by the New York Secretary of State pursuant to Article 6-D of the New York State General Business Law or a master electrician licensed by the *Department of Buildings* and registered with the New York Secretary of State in accordance with such Article 6-D, who has been retained to provide such service. In the event of a malfunction, repairs shall be immediately undertaken so as to restore proper operation and system monitoring as soon as possible.

(6) Notification of service disruptions

(A) It is imperative that disruptions in *central station* service be detected as soon as possible and that service be restored immediately. The *Department* shall be notified of any disruption of *fire alarm* monitoring services regardless whether the disruption is due to failure of a *fire alarm system*, a *fire suppression system*, a *protective signaling system*, or *central station* equipment. The *central station company* shall make the following notifications:

(1) The *central station company* shall notify the *Department* whenever a *fire alarm system* or *fire protection system* is expected to be out of service for eight (8) hours or longer at a *protected premises*, where such information is available. This provision shall apply only to the installation of *mandatory systems*.

(2) The *central station company* must notify the *Department* and the *designated representative* for the *protected premises* forthwith in the event that a *central station* is either unable to receive *alarm signals* from a *protected premises* or to retransmit signals to the *Department* due to inoperative *central station* equipment or telephone circuitry.

In making the above-described notifications, the *central station company* shall identify to the *Department* the terminal assignment number(s) for the affected *premises*, where such information is available.

(B) A *central station company* shall record in the *central station* log the following information relating to disruptions in service:

(1) All instances in which a *fire alarm system* or *fire protection system* is out of service for eight (8) hours or more at a *protected premises*, where such information is ascertainable. This record shall identify the terminal assignment number for the *protected premises*, as well as the date, time and duration of the disruption of service.

(2) All instances in which a *protective signaling system* at a *protected premises* is out of service for two (2) hours or more. This record shall identify the terminal assignment number for the *protected premises*, as well as the date, time and duration of the disruption in service.